




Reimagining Public Safety



Calls for Service & Social Services Partnerships

City Council Workshop

July 23, 2020

Agenda

Welcome: Mayor Indya Kincannon

KPD's History of Partnership & Innovation: Chief Eve Thomas

Understanding Calls for Service: Lt. Sammy Shaffer

Crisis Intervention Training & Team: Sgt. Rachel Britt

Social Work Partnerships to Serve Knoxville

KPD has long history of partnering with social work and social service organizations to develop and implement innovative and effective public safety solutions.

Partners include:

- Helen Ross McNabb
- Volunteer Ministry Center
- Salvation Army
- Metropolitan Drug Coalition/All4Knox
- Knox County Schools
- UTK College of Social Work/SWORPS
- UT Medical Center
- Many more...



A Decade of Partnership



- 2009: Crisis Stabilization Unit: Diversion program for individuals with mental illness
- 2011: KPD Women's Program (grant funded): Early co-response partnership
- 2012: Crisis Intervention Training
- 2012: Mobile Crisis Unit: 24-hour crisis response system across 5 counties
- 2013: Early Diversion Program (Federal grant)
- 2013: Family Justice Center - Partnership with Family Crisis Center
- 2018: City funds extension of Early Diversion program (after grant funds end)
- 2018: Behavioral Health Urgent Care Center Opens: Treatment in lieu of incarceration

Building on Success: Knoxville Co-Response Team

- Pilot program developed to respond to local needs and reflect best practices
- Pairs Master's Level Behavioral Health staff with KPD CIT Officer for direct co-response dispatch to incidents involving particular behavioral health crises
- Pilot program will track impact and refine approach
→ Potential expansion
- July 28: Council reviews contract with Helen Ross McNabb for Year 1
- On track to launch October 2020

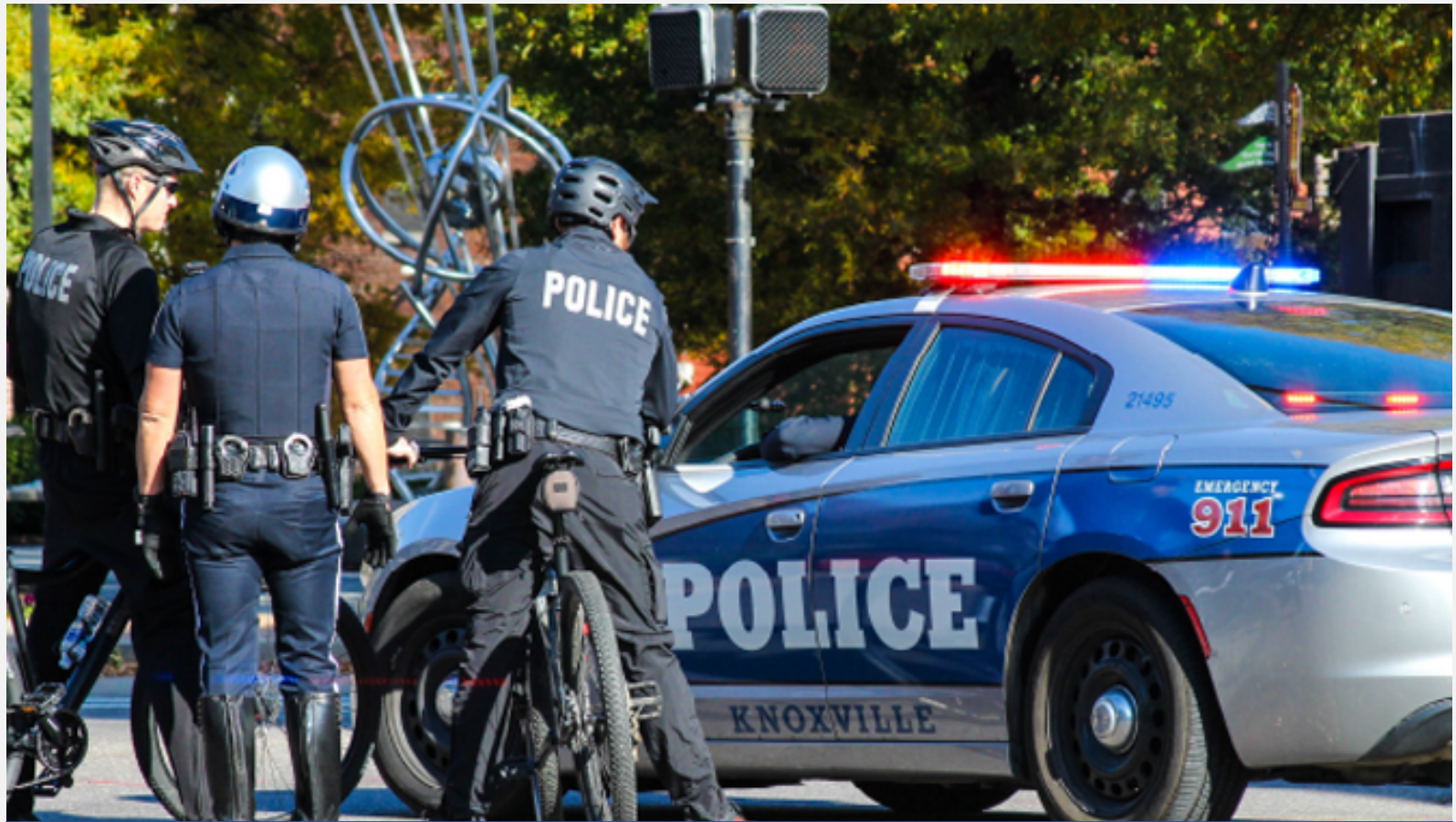
4 Days / Week

Same Car

Same Shift

Same Call





Understanding Calls for Service



Crisis Intervention Team Training



Thank You!